



FEMA

August 26, 2019

DR-4447-OH NR 026

FEMA News Desk: 614-220-7242

Ohio Emergency Management Agency News Desk: 614-799-3695

News Release

Disaster Recovery Center in Montgomery County Will Transition to SBA Disaster Loan Outreach Center

COLUMBUS, Ohio – The State of Ohio and FEMA Disaster Recovery Center (DRC) in Dayton will close on Friday, Aug. 30 at the end of its regular business day. It will reopen on Tuesday, Sept. 3 at 8 a.m. EDT as a Disaster Loan Outreach Center (DLOC) operated by the U.S. Small Business Administration (SBA).

The Disaster Loan Outreach Center location will be at:

**Child Health Pavilion
(Second Floor, Inside)
Dayton Children's Hospital
1010 Valley St.
Dayton, OH 45404
Open Mondays-Fridays, 8 a.m.-5 p.m. EDT
Closed Saturdays and Sundays
Operating at the Site Until Further Notice**

After the DRC in Dayton is closed, FEMA will continue to provide support to survivors following the May 27-29 tornadoes, storms and flooding. They can contact FEMA in one of these ways:

- Visit [DisasterAssistance.gov](https://www.disasterassistance.gov).
- Use the [FEMA App](https://www.fema.gov/mobile-app) on a smartphone. To download it, go to [FEMA.gov/mobile-app](https://www.fema.gov/mobile-app).
- Call the FEMA Helpline, **800-621-3362 (TTY 800-462-7585)**. Phone lines are open from 7 a.m. until 10 p.m. EDT, seven days a week until further notice. Multilingual operators are on duty.

When the Disaster Loan Outreach Center opens, SBA customer service representatives will be available to meet individually with businesses, homeowners and renters to answer their

questions, explain the SBA's low-interest disaster-assistance loans, help them complete their applications and close their approved loans.

Additionally, applicants may apply online using the SBA's secure website at DisasterLoan.SBA.gov/ELA.

Also, for questions or more information, applicants may visit SBA.gov/Disaster. In addition, help is available by emailing DisasterCustomerService@sba.gov or by calling the SBA's Customer Service Center, **800-659-2955**. The deaf and hard-of-hearing may call **800-877-8339**.

The DRC in Dayton opened on June 24, and it will continue its regular business hours until it closes on Aug. 30. The DRC will be open to the public from 10 a.m. until 7 p.m. EDT today through Friday.

Survivors should register before visiting the DRC, where disaster-assistance programs can be explained, and answers can be provided to questions about written correspondence.

The deadline to register for federal assistance is Tuesday, Sept. 3.

For more information on the Ohio disaster recovery, visit FEMA.gov/disaster/4447.

###

FEMA's mission is helping people before, during and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-3362 or TTY at 800-462-7585. If you are deaf, hard-of-hearing or have a speech disability, call 800-462-7585. All Disaster Recovery Centers are physically accessible and equipped to accommodate disaster survivors who need communication access. If you require an accommodation (ASL interpreter, Braille, Large print, etc.) while visiting a Disaster Recovery Center, just ask a FEMA representative.

The U.S. Small Business Administration (SBA) is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. The SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations.